



HOSPITALITY



## Simplifying Business Training | Maximising Business Performance

Our industry leading online training and learning management solutions allow you to organise your training content, scheduling, delivery and reporting into a simple, easy to use, affordable online environment.

To date, we have worked with over 9,000 clients in 11 countries, helping them to improve their business performance one step at a time. We combine over 20 years' experience with new age technology to help you cut costs, increase productivity, improve compliance and save time.

### Our Solutions

- **Seams Cloud** – a simple, easy to use, affordable cloud-based Learning Management System.
- **Seams Dedicated** – a fully bespoke, branded Learning Management System for organisations with more complex needs.
- **Seams Online Learning** – industry standard, legislation-compliant online training modules which can be generic or fully bespoke to reflect the uniqueness of your organisation.



We will  
simplify your  
business  
training to  
maximise  
your business  
performance

### Current Clients



### Benefits

- Reduce training costs by an average of 60%
- Increase compliance
- Reduce time spent in the classroom and off the job
- Increase staff knowledge levels
- Reduce risk of accidents
- Deliver multilingual training 24/7/365 without breaking duty rosters

Contact us on +353 42 93 33033 or email [info@seamslms.com](mailto:info@seamslms.com)



## Reduce your training costs by as much as 60%

With Seams LMS, not only do you have greater flexibility in achieving your training goals, there are also significant cost cutting benefits. You can reach more learners with fewer facilitators at more locations with less down-time, and save the costs associated with physical classrooms and travel.

You also create a well rounded employee with the knowledge and skills to not only perform their operational roles well, but with a positive attitude, work ethic, cultural understanding and ability to think for themselves. They will be able to respond appropriately to the needs of their guests and their fellow workers and managers who may have a diverse range of expectations and come from diverse backgrounds.

**Reduce  
training  
cost by  
60%+**

**Compliance  
records  
greatly  
improved**

## All your staff compliance and statutory records compiled in one place.

Seams online training modules are fully compliant with current legislation. Seams solutions support that vital evidence by recording the completion of modules that are required for National Occupational Standards.

Staff will have better and more consistent knowledge in a much faster timeframe. Providing industry leading e-learning innovation, the Seams modules are user friendly, interactive and visually impactful making the statutory subjects such as Food Safety and Health & Safety once again enjoyable and interesting for learners.



## Save vast amounts of time

Seams solutions can reduce your training delivery and reporting time by an average of 50%. Seams solutions can be delivered quickly and conveniently, so that employees are able to acquire new information or skill sets almost immediately. Rather than having to wait for printed materials to be developed and shared across your organisation's offices you can simply upload your materials and offer employees access to a wealth of information right away.



**Save 50%  
on training  
delivery  
time**



**Accessible  
24/7 – 365  
days a  
year**



## Accessible anytime, anywhere

Seams solutions also give employees the chance to access important information or reference materials whenever and wherever they need it. For instance, if a member of staff needs to refresh their memory regarding how to carry out a customer refund, they can simply log into the LMS and click on the customer service module to find out about the various steps involved. This means that you can keep your employees informed and knowledgeable about company procedures, which results in improved customer satisfaction and/or improved business practices.



## Boosts employee productivity

If you're wondering whether your online corporate training investment is worthwhile, then just consider how much it can boost your employee productivity. Staff members who are better trained, more knowledgeable about products and services, and have acquired the knowledge they need to support their co-workers are going to be more efficient, and will even help to improve your business image and bottom line.



**At least 10%  
increase in  
staff  
productivity**



**Reduce  
staff  
churn  
by 70%**



## Reduced employee turnover rates

Happy and well-informed employees are employees who are more likely to remain loyal to your organisation. By giving them access to round-the-clock online training and self-paced learning modules, they can further their professional goals and feel motivated to improve their on-the-job performance. They can also pinpoint areas they may need to work on and find out their core strengths, so that they are able to become better employees and more informed advocates for your brand.



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